

Policies & Procedures for Participants

- You will be notified by email ONLY if class is canceled due to lack of enrollment.
- To withdraw from a class after the registration deadline you must submit an email to Community Programs to receive a refund. A 25% withdrawal fee will be deducted prior to 1st class. After 1st class, a 35% fee will be deducted plus the cost for number of classes held before withdrawal. No refund after 3rd class.
- You must be pre-registered for classes – students may not show up to class with check in hand (for youth & teens this is for safety reasons). You can register online by clicking on links below class descriptions or complete registration form provided under downloads section on web site page (this is only to be used if unable to use online store) & submitting with payments before registration deadline.
- For Youth Classes only: Please be prompt in picking up your child from class. If you are more than 5 minutes late twice or over 15 minutes late once, you will be dropped from the class without refund.

Providing children with a safe environment with additional learning opportunities is our goal. Our expectations for behavior are based on developmentally appropriate levels and if not met, could result in removal of a student from a class.

I recognize the risks of illness and injury inherent in any program and am participating in the express agreement and understanding that I am hereby waiving and releasing the instructors and Tanque Verde Community Programs from and against all claims, costs, liabilities, expenses or judgments, including attorney's fees and court costs arising out of participation in the program.

I hereby agree to the above and am releasing Tanque Verde Community Programs and its associates of any financial and/or medical obligation which might be incurred. By registering I authorize Tanque Verde Community Programs & its instructors to pursue emergency measures on my behalf and it is my agreement to pay all costs. This also allows pictures to be taken of myself (if taking an adult class) or my child(ren) for future publication.