



Return to Learning 20-21 Device FAQs

Frequently Asked Questions About Devices

Distance Learning - Any Device

- Can my student use any device for distance learning?

Yes. For distance learning, your student is free to use any device you have available with internet capability.

- If we need to borrow a device for distance learning, will my student potentially have to share a checked-out Chromebook with their sibling?

Families may have to share school-owned Chromebooks, depending on how many students need a Chromebook due to limited access to a device at home.

- Does it matter what device or model of Chromebook is used?

There is no specific device or Chromebook model that must be used, but there are specifications that the device will need to meet or exceed. For best results, a Chromebook used for distance learning should:

- Be less than 2 years old*
- Have a minimum of 4GB of RAM*
- Have a screen size of 11" to 14"*

- Will my student be able to use this device long-term?

After distance learning, Chromebooks may also be used at home for homework and other assignments for Distance and/or for In-Person Learning.

- What is the benefit of purchasing a Chromebook for my child?

If your child will participate in distance learning, they would have their own device to use for online learning, homework and projects for the long term. If your family has to share device access with others working or learning from home, the Chromebook provides a low-cost option to add device access.

In-Person Learning at School

- Shared Devices? What is the plan to clean and sanitize chromebooks between users?

Devices will be sanitized using sanitizing spray or disinfectant wipes between users. The changing of users and sharing of devices will be limited to the extent possible.

- Can my student bring a device to school that is not a Chromebook?

At this time, we are only accepting Chromebooks for use on campus.

- Why does the device used at school have to be a Chromebook?

The main reasons a Chromebook is required for school use are network security and integration with some programs that our district uses.

- What is the benefit of purchasing a Chromebook for my child?

If your child will participate in in-person learning at school, they would not have to share a device while at school. The device may also be used for homework, assignments and projects at home.

- Will my student be able to use this device long-term?

Students will be allowed to bring their own Chromebooks for the duration of this school year. A Chromebook is a useful device for homework, assignments and other projects at home at all grade levels.

- How will my student's device be protected at school?

If a student opts to bring his/her own device to school for the In-Person Learning Program, the following would be required in order to safeguard the device. The district will not be able to assume risk/responsibility for the device.

- Label the device with your student's name/identification.*
- Protect the device with a protective cover. Label the case/cover also.*
- Encourage your student to carry the device in a padded backpack to/from school.*
- Please fully charge the device overnight, so it is ready for use at school.*

General Device/Chromebook Information

- How do I get free or discounted internet at home?

[Broadband Resources for Families - AZ Commerce Authority](#)

- Does it matter what model of Chromebook is used?

There is no specific model that must be used, but there are specifications that the device will need to meet or exceed. For best results, it should:

- Be less than 2 years old*
- Have a minimum of 4GB of RAM*
- Have a screen size of 11" to 14"*

- I am willing to buy a Chromebook. Can I buy through the district? If not, is there a vendor or suggestion you recommend?

The district is not selling Chromebooks or other technology devices. Due to regulations, we are not able to recommend a particular model or manufacturer.

- How much should I anticipate spending on a Chromebook if we choose to buy our own?

An average new Chromebook cost is \$200-350/each. Some used/refurbished units may be available for less, but should be reviewed for basic operating specifications. There are online retailers with refurbished Chromebooks for sale.

- Will the district service the Chromebooks we buy or we borrow?

The district does not have the capacity to provide technical support or service on student-owned devices. The district will maintain school-owned equipment.

Additional Questions/Need Help?

Families with additional questions or concerns related to BYO Chromebook should contact the TVUSD IT Department, at: tvusdit@tanq.org

Click here to enter your Chromebook request:

[TVUSD Chromebook Request Form](#)